



## RESERVATION FORM

(please fill in and send back undersigned)

**FIRST- and SURNAME:**

**STREET:**

**POSTCODE:**

**VILLAGE:**

**STATE:**

**TELEPHONE:**

**FAX:**

**email:**

(If you indicate your email adress you will be automaitcally registered in our online regular guest zone.)

NO, we don't want to receive the Newsletter for information from the Familien Erlebnis Hotel Post.

**ARRIVAL DAY:**

**DEPARTURE DAY:**

**HIT PACKAGE:**  YES

(Please notice the minimum stay of 7 nights and the booking period.)

**IF YES, WHICH:** \_\_\_\_\_

**ROOM CATEGORY:** \_\_\_\_\_

**reservation number:**

**ADULTS (number \_\_\_\_ )**

**FIRST NAME and DATE OF BIRTH:**

**FIRST NAME and DATE OF BIRTH:**

**CHILDREN (number \_\_\_\_ )**

**FIRST NAME and DATE OF BIRTH:**

**FIRST NAME and DATE OF BIRTH:**

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**FIRST NAME and DATE OF BIRTH:**

**SPECIAL REQUESTS:** \_\_\_\_\_

We ask for your understanding, that we cannot definitely promise certain room numbers or floors.

**REGULAR GUEST BONUS 3%** (from 3rd stay)  yes

**LOYALTY BONUS 5%** (from 10th stay)  yes

**PRE-PAYMENT BONUS 3%**  yes

**PRE-PAYMENT BONUS + regular guest bonus 5%**  yes

**PRE-PAYMENT BONUS + loyalty bonus 7%**  yes

Our booking and cancellation conditions and the explication for your bonus system are on the following page of the form.

\* Seat of jurisdiction is Zell am See \*

**DATE** \_\_\_\_\_

**SIGNATURE** \_\_\_\_\_

# BOOKING and CANCELLATION CONDITIONS

## PAYMENT

### Deposit

To fix your reservation we ask you for a booking deposit exempt from charges of 20% of the total payment amount.

### Regular guest bonus

3% reductions from the third stay

### Loyalty bonus

5% reductions from the tenth stay

### Pre-payment bonus

You will receive a pre-payment bonus of 3% if you pay the total amount of the reservation 10 days after the receipt of the booking confirmation.

The pre-payment must be made by bank transfer exempt from charges to one of the above mentioned bank accounts.

**Regular guest bonus + pre-payment bonus** 5% reduction

**Loyalty bonus + pre-payment bonus** 7% reduction

### Bank Account Austria

Salzburger Sparkasse | account number: 03101040757 | branch number: 20404  
(IBAN: AT662040403101040757 | BIC: SBGSAT2S)

### Bank Account Germany

Sparkasse Berchtesgadener Land | account number: 135038 | branch number: 71050000

We accept **cash cards** and **credit cards** (Visa and Mastercard).

**Last Minute bookings** exclude the aforementioned bonus and can be paid exclusively by no-fee bank transfer in advance to one of the above mentioned bank accounts or by cash payment.

## CANCELLATION (as per the AGBH – General Terms and Conditions for hotels)

up to 12 weeks prior to arrival	12 to 4 weeks prior to arrival	4 weeks to 1 week prior to arrival	in the last week prior to arrival
no cancellation penalty <u>except:</u> booking fee of 40,00 EUR	40% of the total payment amount	70% of the total payment amount	90% of the total payment amount This also applies in case of delayed arrival or premature departure.

### European Travel Insurance

And what if something happens before you set off?

We advise you to contract a cancellation insurance.

You find more information concerning the hotel cancellation plus policy on our website in "Inquiries & Contact" in the Reservation Info.